Notice of Prior Authorization Requirements & Changes to Prior Authorization Requirements

Purpose of this communication:
To provide information on CareCentrix's prior authorization requirements and changes to those requirements.

What I need to know?

- CareCentrix applies the medical coverage policies posted at the following links when performing utilization management:
  - Aetna and Coventry
  - AllWays Health Partners
  - Cigna Coverage Policies
  - Florida Blue Medical Policies
  - Horizon Healthcare Services, Inc. Medical Policies
  - Fallon Medical Criteria
  - Public Employees Insurance Agency (PEIA) Medical Criteria

  These links are also posted on our HomeBridge® Provider Portal at www.carecentrixportal.com.

- CareCentrix requires providers to submit a pre-notification/registration with CareCentrix for all services arranged through the CareCentrix network. This enables CareCentrix to validate that services are timely delivered in the patient's home.   CareCentrix only requires prior authorization on a subset of these services.
- Providers can obtain information on the codes for which prior authorization is required at our Provider Prior Authorization Tool posted under the Resources and Forms section of our HomeBridge Provider Portal at www.carecentrixportal.com. For Cigna members, go to: https://cignaforhcp.cigna.com/app/login.
- For additional information on CareCentrix's prior authorization requirements, please go to the CareCentrix Provider Manual posted on our HomeBridge Provider Portal.

What do I need to do?

- Medical coverage policies are subject to change. Please go to the above medical coverage policy links and review the posted information for information on existing medical coverage policies and planned changes.
- The codes for which prior authorization is required are subject to change. For information on the codes for which prior authorization is currently required and planned changes, please go to our Provider Prior Authorization tool posted under the Resources and Forms section of our HomeBridge Provider Portal at www.carecentrixportal.com. For Cigna members, go to: https://cignaforhcp.cigna.com/app/login.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.